



Sub-processors as of 25 May 2018

Infrastructure – Customer Data Storage

The Services are hosted in enterprise-class data centers and are divided into a modular architecture based on “instances.” Depending on Customer's and Customer's users' location, Customer Data is stored in a data center in the USA, Europe, or Asia; Minsh runs its services and stores Customer Data in server instances operated by Amazon Web Services, Inc. (“AWS”) and Vultr Holdings Corp. (Vultr).

The following describes the countries and legal entities engaged in the storage of Customer Data by Minsh for the Services.

Customer Region	Data Centre Countries and Operators
Americas	<ul style="list-style-type: none">● Amazon Web Services, Inc.(United States)● Vultr Holdings Corp. (United States)
Europe	<ul style="list-style-type: none">● Amazon Web Services, Inc.(Europe)● Vultr Holdings Corp. (Europe)
APAC & Australia	<ul style="list-style-type: none">● Amazon Web Services, Inc. (Asia)● Vultr Holdings Corp. (Asia)

Minsh may store in all data centers identifying information about Customer’s instance(s) of the Services and identifying information about Users for the purposes of operating the Services, such as facilitating the login process and the provision of customer support. Such identifying information shall only include the following personal data about Users, as provided by Customer in its provision of User accounts: first and last name, email address, username, phone number, and physical business address.

Customer Support

Minsh Sàrl, based in Switzerland is the sole entity engaged in processing Customer Data for customer support purposes.